

Covid 19 Health and Safety Plan

Property

We strongly request that you make an appointment through our online booking site.

In doing our best to ensure the safety of our staff and guests we have started a new way to taste here at Fairview Cellars. We have purchased Riedel Overture wine glasses that have been etched with our logo. Upon arrival, guests will be offered an opened box of brand new glasses where they will be asked to remove one glass per person. This glass has not been touched by our staff and will be your glass for your tasting and to take home with you. The cost for this glass and tasting is \$15.

We will be holding all of our tastings outside on our socially distanced patio. Please follow the arrows for entry, exit and walk through points. Upon arrival please wait until you have been greeted by a staff member. If you have not made an appointment and we can accommodate you then we require that you sign in at the patio entrance. There is a book for contact tracing purposes where we need the name and contact information from one person in each group.

In our tasting room we will only allow one group at a time. We will use this space only for purchases and request that only those purchasing enter the tasting room.

We recommend reservations for both tastings and pick ups. If someone drives in without an appointment, we will do our best to take care of them in a timely manner without putting anyone at risk, safety must be paramount and if we can not accommodate safely we will ask that guests please return at another time with an appointment.

We now have an online order/sales platform. For guests who would like a contact-less pick up, you can order and pay online and then schedule a pick up time. We can deliver the wine directly to your vehicle.

Appointments can be made online or by phone.

We will keep a sanitization station at all contact points for Employees and Guests.

Employees

Will use CDC recommended sanitizer on the handheld POS terminal after every use.

Will wash or sanitize their hands after touching any shared spaces.

We have asked our Fairview Cellars family to not come in to work if they have any of the following symptoms: fever, chills, new or worsening cough, shortness of breath, new muscle aches or headache, sore throat or if they have travelled outside of Canada within the last 14 days or have been a close contact of a person who has, or been tested positive for COVID-19

We will:

- ask guests who display symptoms of COVID-19 to leave Fairview Cellars premises.
- follow any isolation guidelines as directed by the Province.
- endeavour to obtain contact information for each group of guests (in case of any need for contact tracing).
- follow all cleaning, disinfecting and hygiene protocols as specified by Work Safe BC. Appropriate documents and checklists provided to each employee and supervision/assistance provided to ensure that protocols are being followed.
- ask guests not following the distancing rules to leave.

Guests

Please do not visit our premises if you have any of the following symptoms: fever, chills, new or worsening cough, shortness of breath, new muscle aches or headache, sore throat. If you have travelled outside of Canada within the last 14 days or are a close contact of a person who tested positive for COVID-19. This is for the safety of everyone.

Please use complimentary hand sanitizer.

Please respect physical distancing regulations & remain 6 ft from others while on our property.

Please use appropriate doorways for entry & exit.

Please be patient, our goal is to keep everyone safe :)